

From: Dawn Allen [DAWN.ALLEN@Enfield.gov.uk]
Sent: 21 September 2015 14:17
To: Lorraine Cordell
Cc: Feedback Council Housing
Subject: RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

In terms of your neighbour you will need to attend this office for us to discuss the neighbour concerns face to face in a neutral environment. For repairs please speak to customer services on 0208 3791327 for any outstanding issues you have.

Our office is open Monday to Friday 08.30 am – 05.00 PM where you can attend this office to speak to us directly.

Regards

Dawn Allen
Tenancy Management Officer
Council Housing
The Edmonton Centre
36-44 South Mall
Edmonton
N9 0TN

✉ **E-mail** dawn.allen@enfield.gov.uk

☎ **Freephone 0800 40 80 160**

"Enfield Council is committed to serving the whole borough fairly,
delivering excellent services and building strong communities".

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 September 2015 13:59
To: Dawn Allen
Subject: Re: Complaint

Mr Simon Cordell
109 Burncroft Ave
Enfield
Middlesex
EN3 7JQ

Dear Dawn Allen,

I am writing this email after phone calls and emails have been sent to Enfield council about my neighbour who lives above me.

I have made calls myself and my mother Miss Lorraine Cordell has also sent emails and made phone calls.

No one has been to my address to see me and I am asking for you to come out to see me and take a full report of what has been going on as my health is being made worse by nothing being done.

There is also still repair issues I would like to talk about that has not been done.

Could you please email this email address a date and time when you can come out to see me to take a report?

Regards

Mr Simon Cordell

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